

## **Wai Nani Surf Paddle & Pedal Policies**

### **#Wind/ Weather Notice**

**\*\*Safety First!\*\*** Conditions, especially high off-shore wind, can be extremely deceptive for those new to paddleboarding or other activities. Wai Nani Surf & Paddle reserves the right to close rental operations in the event of cautious wind (10+ mph) and weather. Please call prior to departing for the beach in the event of questionable wind/weather.

Wai Nani Surf & Paddle will contact renters/class participants a minimum of 1-hour prior to their reservation in the event of a wind/weather cancellation (as determined at the sole discretion of the Wai Nani Surf & Paddle team.) Full refunds will be given for any Wai Nani Surf & Paddle beach closure.

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### **#Age Activity Notice**

Due to safety concerns, Rentals, as well as Clinics/Classes at Wayzata Beach, are for individuals age 12+ only (age 12-15 must be accompanied on the water by a parent or adult guardian.) Sorry, no pet riders allowed while renting at Wayzata Beach, Half/Full Day, Weekend, and Multi-Day Rentals outside of Wayzata Beach are available to ALL ages when reserved by a consenting adult age 18+.

Renters under age 18 must have a parent or legal guardian's signature on the required waiver form. Waiver forms are available through the online booking process or can be provided onsite.

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### **#Equipment Notice**

Everything you need, we provide. Helmets. Paddleboards, Paddles, Leashes, and Life Jackets (PFD) are included with every Wai Nani Surf & Paddle rental and class activity. Just bring your smile and a sense of adventure!

Wai Nani Surf & Paddle only uses the best, most enjoyable rental paddleboards, kayaks, bikes/ebikes and efoils around. Our brand new rental fleet is made up of stable lightweight modern equipment that comfortably accommodate guests up to approximately 250 lbs. To ensure the utmost safety of our guests, participants **MUST** be in good physical condition to independently responsibly operate the equipment . Please contact us at 877.WAI.NANI if you are unsure if you meet this critical safety requirement.

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Being SAFE and having FUN is very important to the Wai Nani Surf & Paddle team. Thank you for helping make your equipment rental experience with us the best it can be! We look forward to meeting you!

info@wainanisup.com 877-924-6264

**#Refund Notice**

Rental Participants will receive a full refund provided a 24 Hour Notice of Cancellation is given or in the event of cautious wind/weather (as determined at the sole discretion of the Wai Nani Surf & Paddle team.) Please allow for a window of 7-10 business days for the refund to process. No-shows will be charged the full price. Please contact us at 877.WAI.NANI with any cancellation questions or concerns.